

**PIPELINE ROUTING PERMIT**

**For A**

**CRUDE OIL PIPELINE**

**IN**

**CLEARWATER, HUBBARD, WADENA, TODD, MORRISON,  
STEARNS, MEEKER, WRIGHT, McLEOD, CARVER,  
SIBLEY, SCOTT AND DAKOTA COUNTIES**

**ISSUED TO**

**MINNESOTA PIPE LINE COMPANY, LLC**

**PUC DOCKET No. PL5/PPL-05-2003**

In accordance with the requirements of Minnesota Statutes Chapter 216G and Minnesota Rules Chapter 4415, this Pipeline Routing Permit is hereby issued to:

**MINNESOTA PIPE LINE COMPANY, LLC**

Minnesota Pipe Line Company, LLC is authorized by this permit to construct and operate approximately 303 miles of new 24-inch outside diameter pipeline and associated facilities within the route identified in this Routing Permit and in compliance with the conditions contained in this Permit.

Dated: \_\_\_\_\_

**BY THE ORDER OF THE COMMISSION**

\_\_\_\_\_  
**BURL A. HAAR**  
Executive Secretary

(SEAL)

## **I. PIPELINE ROUTING PERMIT**

The Public Utilities Commission (PUC) hereby issues this Pipeline Routing Permit to Minnesota Pipe Line Company, LLC (hereinafter “the Permittee”) pursuant to Minnesota Statutes Chapter 216G and Minnesota Rules Chapter 4415 to construct and operate a crude oil pipeline and associated facilities approximately 303 miles long that will begin at the Minnesota Pipe Line Company’s Clearbrook Station in Clearwater County and terminate at the Flint Hills Resources refinery in Dakota County. The pipeline will be built within the route identified in this permit and as shown on the maps attached to this permit.

The pipeline will be buried underground and primarily within and adjacent to Minnesota Pipe Line Company’s existing rights-of-way in the counties of Clearwater, Hubbard, Wadena, Todd, and Morrison.

In the counties of Morrison, Stearns, Meeker, Wright, McLeod, Carver, Sibley, Scott, and Dakota the pipeline will be located in new right-of-way.

## **II. PROJECT DESCRIPTION**

The pipeline project authorized to be constructed by this Permit consists of approximately 303 miles of new 24-inch outside diameter steel pipe, with a nominal wall thickness of 0.350 inches, to transport crude oil at an operating pressure of 1,462 pounds per square inch gauge (psig) and associated facilities.

The pipeline will originate at the existing interconnection between the applicant’s pipeline system and Enbridge’s (formerly Lakehead Pipeline) crude oil pipeline system in Clearbrook, Minnesota, located in Clearwater County in northwestern Minnesota.

The PUC designated route for the MinnCan Project generally follows (parallels) and uses a portion of Minnesota Pipe Line Company’s existing pipeline right-of-way southward from the Clearbrook Station for about 119 miles in the counties of Clearwater, Hubbard, Wadena, Todd and Morrison. Near Cushing, Minnesota, in Morrison County, the PUC designated route leaves the existing multiple-line crude oil pipeline right-of-way, which then requires a new permanent right-of-way within the designated route, for another 184 miles generally west and south of the Twin Cities area, in the counties of Morrison, Stearns, Meeker, Wright, McLeod, Carver, Sibley, Scott and Dakota.

The project terminates at the Flint Hills Resources refinery in Rosemount, Minnesota, in Dakota County. The Rosemount terminus will provide a direct interconnection with the Flint Hills Resources refinery and a direct interconnection through existing pipeline facilities with the Marathon Petroleum Company’s St. Paul Park Refinery. In addition, two pump stations will be constructed; one in the existing terminal at Clearbrook and the other near the mid-point of the pipeline route (Milepost 153) in Stearns County.

The proposed pipeline and associated facilities (with two pump stations) will have an initial design capacity ranging from 60,000 to 165,000 barrels per day, with an ultimate capacity of 350,000 barrels per day if additional pumping stations are installed. The pipeline project is more specifically described in the MinnCan Project Pipeline Routing Permit Application and Environmental Assessment Supplement submitted by Minnesota Pipe Line Company dated January 5, 2006.

### **III. LAND REQUIREMENTS**

#### **A. Right-Of-Way**

When existing Minnesota Pipe Line Company rights-of-way are being used between Mileposts 0 and 119, MPL is authorized to acquire up to 35 feet of additional maintained right-of-way.

Where new rights-of-way are required (Mileposts 119 to 303), Minnesota Pipe Line Company is allowed to obtain and maintain a right-of-way 50 feet in width.

The Permittee is allowed to obtain a site for the mid-point pump station facilities and to use its existing Clearbrook terminal for originating pump station facilities.

#### **B. Temporary Right-Of-Way (Workspace)**

Construction of the proposed pipeline project will require a 100-foot wide construction right-of-way/workspace at most locations. The Permittee is authorized to obtain up to a 100-foot wide construction right-of-way. The maintained right-of-way is included in this width.

#### **C. Additional Temporary Right-Of-Way (Workspace)**

The Permittee may obtain additional temporary workspace, as described in its Pipeline Routing Permit Application and Environmental Assessment Supplement to the Pipeline Routing Permit Application, dated January 5, 2006 (Revised) that is needed at locations where the project will cross features such as waterbodies, road, railroads, side slopes, and other special circumstances. Temporary workspace will be allowed for construction activities including, but not limited to, staging equipment and stockpiling spoil material to facilitate construction of the pipeline. The table below provides the typical dimensions of the additional temporary workspace that will be used for construction of the project. These dimensions will vary depending on site-specific conditions.

## **TYPICAL DIMENSIONS OF ADDITIONAL TEMPORARY WORK SPACE FOR THE PIPELINE**

<b>Feature</b>	<b>Dimensions on each side of Feature (Areas are in addition to the 100-foot wide construction right-of-way)</b>
Open-cut Road Crossing	100' X 175' and 50' X 175'
Bored Road and Railroad Crossings	100' X 175' and 50' X 175'
Foreign Pipeline and Utility Crossings	50' X 100' and 50' X 100'
Pipeline Crossovers	~100' X 100'
Waterbody Crossings >50' wide	100' X 300' and 50' X 300'
Waterbody Crossings <50' wide	75' X 200' and 50' X 200'
Horizontally Directionally Drilled Waterbody Crossings	50' X 200'

### **D. Minimum Depth of Cover for State and Federal Requirements**

Minnesota Statute, section 216G.07 Subd. 1. requires that the pipeline be installed with a minimum level cover of not less than 4.5 feet (54 inches) in all areas where the pipeline crosses the right-of-way of any public drainage facility or any county, town, or municipal street or highway and where the pipeline crosses cultivated agricultural land. Where the pipeline crosses the right-of-way of any drainage ditch, the pipeline shall be at least 4.5 feet (54 inches) feet below the authorized depth of the ditch, unless waived in the manner proved. In cultivated agricultural land along the existing pipeline route, the Permittee may seek a depth requirement waiver from the affected landowners to install the pipeline at the same depth as the existing adjacent pipelines. In all other areas, the Permittee shall install the pipeline at depths that meet or exceed U.S. Department of Transportation regulations (Code of Federal Regulations (CFR) 49, section 195.248).

## **IV. DESIGNATED ROUTE**

The designated route is shown on the map(s) attached to this permit and described as follows:

The width of the designated route will be limited to a maximum of 300 feet as shown on the January 5, 2007, pipeline route maps in this proceeding. The final alignment (i.e., permanent and maintained rights-of-way) will be located within this designated route. This width will provide the Permittee with the flexibility to do minor adjustments of the specific alignment or right-of-way to accommodate landowner requests and unforeseen conditions.

The Permittee has identified an alignment within the designated route that minimizes the potential impacts to the criteria identified in Minn. R. 4415.0100, and as such this permit anticipates that the actual right-of-way will generally conform to this proposed alignment, except as otherwise provided by this permit. Any alignment modifications within this designated route shall be located to have the same or less impacts relative to the criteria in Minn. R. 4415.0100 as the alignment identified in this permit.

Route width variations may be allowed for the Permittee to overcome potential site specific constraints. These constraints may arise from any of the following:

1. Unforeseen circumstances encountered during the detailed engineering and design process.
2. Federal agency requirements.
3. Existing infrastructure within the pipeline route, including but not limited to railroads, natural gas and liquid pipelines, high voltage electric transmission lines, or sewer and water lines.

Any permitted alignment modifications outside of this designated route shall be located to have the same or less impacts relative to the criteria in Minn. R. 4415.0100 as the alignment identified in this permit and be specifically identified in and approved as part of the Plan and Profile submitted pursuant to Part VI. of this permit.

## **V. PERMIT CONDITIONS**

The following conditions apply to pipeline right-of-way preparation, construction, cleanup, and restoration for the life of this permit.

### **A. FIELD REPRESENTATIVE**

Prior to the start of construction and continuously throughout construction and right-of-way and workspace restoration, the Permittee shall designate a field representative responsible for overseeing compliance with the conditions of this Permit. This person (or a designee) shall be accessible by telephone during normal business hours. This person's address, phone number and emergency phone number shall be provided to the PUC, who may make the number available to local residents and officials and other interested persons. The Permittee may change the field representative by notification to the PUC and posting it to: <http://www.minncanproject.com/>.

### **B. AGRICULTURAL IMPACT MITIGATION PLAN**

1. The Permittee shall comply with the Agricultural Impact Mitigation Plan and associated Appendix, Agricultural Impact Mitigation Plan: Mitigative Actions for Organic Agricultural Land that is attached to this Permit and incorporated herein.
2. The obligation to comply with the Agricultural Impact Mitigation Plan as a condition of this permit shall expire with termination of PUC jurisdiction over this permit as prescribed by Minn. Rule 4415.0207, unless otherwise specified in the Agricultural Impact Mitigation Plan.

## C. CONSTRUCTION PRACTICE

1. **Application Compliance.** The Permittee shall comply with those practices set forth in its Route Permit Application and Environmental Assessment Supplement, dated January 5, 2006 (Revised), unless this Permit establishes a different requirement in which case this Permit shall prevail for right-of-way preparation, construction, cleanup, and restoration.
2. **Pollution.** All appropriate precautions to protect against pollution of the environment must be taken by the Permittee. The Permittee shall be responsible for compliance with all laws applicable to the generation, storage, transportation, clean up and disposal of hazardous wastes generated during the construction and restoration of the right-of-way.
3. **Vegetation Removal.** The Permittee shall clear the right-of-way and temporary work space only to the extent necessary to assure suitable access for safe construction and operation of the pipeline and to comply with all applicable laws and regulations.
4. **Vegetation Protection.** Shelterbelts and trees must be protected by the Permittee to the extent possible in a manner compatible with the safe operation, maintenance, and inspection of the pipeline and in compliance with all applicable laws and regulations.
5. **Topsoil Protection.** As specified in its Agricultural Impact Mitigation Plan, the Permittee shall take precautions to protect and segregate topsoil in cultivated lands unless otherwise negotiated with the affected landowner.
6. **Soil Compaction.** Compaction of cultivated lands by the Permittee must be kept to a minimum and mitigated in accordance with its Agricultural Impact Mitigation Plan.
7. **Sensitive Areas.** The Permittee shall stabilize stream banks and other sensitive areas disturbed by pipeline construction in accordance with its Wetland and Waterbody Construction and Mitigation Procedures, or in accordance with the requirements of applicable state or federal permits.
8. **Livestock.** Precautions to protect livestock must be taken by the Permittee unless otherwise negotiated with the affected landowner.
9. **Drain Tile.** As specified in its Agricultural Impact Mitigation Plan, the Permittee shall repair or replace all drainage tiles broken or damaged during right-of-way preparation, construction, and maintenance activities, unless otherwise negotiated with the affected landowner.
10. **Roads.** The Permittee shall repair private roads and lanes damaged when moving equipment or when obtaining access to the right-of-way, unless otherwise negotiated with the affected landowner.

11. **Fences.** The permittee shall replace or repair all fences and gates removed or damaged as a result of right-of-way preparation, construction, and restoration activities, unless otherwise negotiated with the affected landowner.
12. **Personal Litter.** Cleanup of personal litter, bottles, and paper deposited by right-of-way preparation and construction crews must be done on a daily basis.
13. **Cleanup.** Following completion of construction, the Permittee shall clean up the right-of-way and all premises on which pipeline construction activities were conducted. This shall include, but not be limited to removal and proper disposal of all waste, debris and scrap that is the product of pipeline construction. The Permittee shall also provide for removal of temporary road and ditch crossings, and additional grading to correct for soil settling.
14. **Revegetation.** The Permittee shall revegetate the right-of-way and all temporary work space, in accordance with the procedures specified in its Upland Erosion Control, Revegetation and Maintenance Plan and as required by permit conditions or other federal and state agency permits.
15. **Restoration.** The Permittee shall, to the extent possible, restore the temporary workspaces, access roads, and other private lands affected by construction of the pipeline and associated facilities as quickly as possible after installation of the pipe and in accordance with its Upland Erosion Control, Revegetation and Maintenance Plan. Restoration must be compatible with the safe operation and right-of-way management practices and inspection of the pipeline. Within 60 days after completion of all restoration activities, the Permittee shall advise the PUC in writing of the completion of such activities.
16. **Application of Herbicides.** The Permittee shall restrict herbicide use to those herbicides and methods of application approved by the Minnesota Department of Agriculture and the U.S. Environmental Protection Agency. Selective foliage or basal application shall be used when practicable. The Permittee shall contact the landowner or his designee to obtain approval for the use of herbicide prior to any application on their property. The landowner may request that there be no application of herbicides on any part of the right-of-way within the landowner's property. All herbicides shall be applied in a safe and cautious manner so as not to damage crops, orchards, tree farms, or gardens.
17. **Public Safety Information.** As provided by applicable laws and regulations the Permittee must provide educational materials to landowners within the route whose land is crossed by the pipeline and, upon request, to interested persons, about the project and any restrictions or dangers associated with the project.

#### **D. COMPLIANCE WITH FEDERAL AND STATE AGENCY PERMITS**

The Permittee shall comply with all terms and conditions of permits or licenses issued by any Federal and State Agency as identified in the Route Permit Application including but not limited to the requirements of the Minnesota Pollution Control Agency (Section 401 Water Quality Certification, SDS Discharge/Construction Storm Water [parallel and new section], Site Specific Discharge Approvals); Department of Natural Resources (License to Cross Public Waters, License to Cross Public Lands, Water Appropriation Permits, State Protected Species Consultation); Historical Society (Section 106 Historic Act Consultation); Department of Agriculture (Agricultural Impact Mitigation Plan Approval); Office of Pipeline Safety (Ongoing Inspection and Safety Compliance).

#### **E. COMPLIANCE WITH COUNTY, CITY OR MUNICIPAL PERMITS**

The Permittee shall comply with all terms and conditions of permits or licenses issued by the Counties, Cities and Municipalities crossed by the project that do not conflict or are not preempted by Federal or State permits and regulations.

#### **F. COOPERATION WITH ENTITIES HAVING EXISTING EASEMENTS AND INFRASTRUCTURE IN THE PIPELINE ROUTE**

The Permittee shall cooperate with all entities that have existing easements or infrastructure within the pipeline route or affected by pipeline construction to ensure minimal disturbance to existing or planned developments.

#### **G. ARCHAEOLOGICAL SURVEY**

The Permittee shall work with the State Historic Preservation Office (SHPO) at the Minnesota Historical Society as early as possible in the planning process to determine whether an archaeological survey is recommended for any length of the proposed pipeline.

The Permittee will contract with a qualified archaeologist to complete such surveys, and will submit the results to the PUC, and SHPO. The SHPO will make recommendations for the treatment of any significant archaeological sites which are identified. Any issues in the implementation of these recommendations will be resolved by the PUC in consultation with SHPO. In addition, the Permittee shall mark and preserve any previously unrecorded archaeological sites that are found during construction and shall promptly notify the SHPO and the PUC of such discovery. The Permittee shall not excavate at such locations until so authorized by the PUC in consultation with the SHPO.

If human remains are encountered during construction, the Permittee shall immediately halt construction at that location and promptly notify local law enforcement authorities and the State Archaeologist. Construction at the human remains location shall not proceed until authorized by local law enforcement authorities or the State Archaeologist.



## **H. ACCESS TO PROPERTY FOR CONSTRUCTION**

1. The Permittee shall obtain all necessary permits authorizing access to public rights-of-way.
2. The Permittee shall obtain the rights to access private property to construct and operate the pipeline.
3. The Permittee shall work with property owners to identify and address any special circumstances for access to property the landowners may have that are associated with the pipeline and associated facilities.
4. Easement agreements between MPL and the landowner provide for ingress and egress to and from the right-of-way, unless ingress and egress is otherwise negotiated with the landowner(s). Normal inspection and maintenance activities are limited to ingress and egress specified in the easement agreement and is typically done on the easement.
5. In an emergency situation, responders will take appropriate actions necessary to address the emergency. By statute (216G.07 Subd 3) the Pipeline Routing Permit may not set safety standards for the construction of pipeline. This would also apply to operation and maintenance. Therefore, this Pipeline Routing Permit does not address pipeline safety related issues.
6. The Permittee will also make a reasonable effort to contact the landowner prior to accessing the property before maintenance and repair, unless otherwise specified by the easement agreement.

## **I. COMPLAINTS**

1. The Permittee shall establish a complaint reporting procedure in accordance with the requirements of Attachment 1 to this permit prior to commencing construction. The Permittee shall advise the PUC in writing when such procedure has been established.
2. The Permittee shall advise the PUC in writing of any substantial complaints received by the Permittee during the course of construction that are not resolved within 30 days of the complaint. (Minn. R. 4415.0200).
3. Complaints may be filed with the Permittee toll-free at (1-877-796-7846 or electronically at <http://www.minncanproject.com/>).

## **J. PERMIT AMENDMENT**

The Permittee may apply to the PUC for an amendment of the route designation or to any of the permit conditions in accordance with the requirements and procedures of Minn. R. 4415.0185.

## **K. PERMIT MODIFICATION OR SUSPENSION**

This permit may be modified or suspended in accordance with the requirements of Minn. R. 4415.0205 at any time a modification or suspension is warranted.

## **L. SPECIAL CONDITIONS**

1. **Effect.** These Special Conditions shall take precedence over any of the other conditions of this Permit if there should be a conflict between the two.
2. With the exception of any access required in the event of an emergency, the Routing Permit should require MPL to make a good faith effort to contact landowners prior to entering the property for routine maintenance along the route, and to avoid maintenance practices that include the use of fertilizer or pesticides, to the extent reasonable alternatives are available to MPL.
3. MPL shall provide regular planning and construction updates to designated representatives of local jurisdictions, including the soil and water conservation districts in each township, city and county, as requested by that jurisdiction.
4. MPL shall retain a qualified organic consultant at its expense to assist any landowner and MPL in developing a site specific plan that will minimize damage during construction and delay or loss of organic certification for any farm that is Organic Certified or in active transition to become so, as that term is defined in the AIMP Appendix.
5. MPL shall notify each landowner annually of the opportunity to register organic farms and the landowner's or tenant's Organic System Plan with MPL.
6. The agreement between MPL, Daniel Moehring and Gordon Grimm, as reflected in Exh. D attached to the letter from Alan M. Albrecht, dated September 14, 2006 is hereby incorporated as a special condition.
7. The Permittee will contract with third party environmental inspectors to insure compliance with but not limited to part 4414.0150 of its application and all permits and plans, and license's associated with this project.
8. **Oak wilt locations.** In counties where oak wilt occurs, and when there is pipeline construction through forested areas containing oak trees, care will be taken from April 1 through July 1 to avoid any damage to live, standing residual oak trees adjacent to the ROE. If any such damage does occur, the wounded or damaged areas on the trees where the bark has been penetrated or removed should immediately be covered with pruning paint or latex paint. This condition will be subject to monitoring by the MinnCan Third Party Environmental Inspectors and DNR's Environmental Monitor.

#### **M. RIGHT OF ENTRY**

The Permittee shall allow PUC designated representatives to perform the following, upon reasonable notice, upon presentation of credentials and at all times in compliance with the Permittee's site safety standards:

- (a) To enter upon the facilities easement of the property for the purpose of obtaining information, examining records, and conducting surveys or investigations.
- (b) To bring such equipment upon the facilities easement of the property as is necessary to conduct such surveys and investigations.
- (c) To sample and monitor upon the facilities easement of the property; and
- (d) To examine and copy any documents pertaining to compliance with the conditions of this Permit.

#### **N. PREEMPTION OF OTHER LAWS**

Pursuant to Minn. Stat. 216G. Subd.4, the issuance of a pipeline routing permit under this section and subsequent purchase and use of the rout locations is the only site approval required to be obtained by the person owning or constructing the pipeline. The pipeline routing permit supersedes and preempts all zoning, building, or land use rules regulations, or ordinances promulgated by regional, county, local, and special purpose governments.

### **VI. REVIEW OF PLAN AND PROFILE AND RIGHT-OF-WAY SPECIFICATIONS**

At least 14 days before right-of-way preparation begins on any segment of the pipeline, the Permittee shall provide the PUC with a plan and profile of the right-of-way and the specifications and drawings for right-of-way preparation, construction, cleanup, and restoration for the segment for which construction is scheduled. The Permittee may not commence construction until the earlier of the expiration of 14 days or until the PUC has advised the Permittee in writing or electronically that it has completed its review of the plan and profile and specifications and drawings. If the Permittee intends to make any significant changes in its plan and profile or the specifications and drawings for right-of-way preparation, construction, cleanup, and restoration after review by the PUC, the Permittee shall notify the PUC at least five days before implementing the changes. The Permittee shall also provide the Minnesota Office of Pipeline Safety with the information it gives the PUC. The Permittee's plan and profile and specifications and drawings, shall become a condition of the Permit and shall be complied with by the Permittee. (Minn. R. 4415.0190).

## **VII. PERMIT DISTRIBUTION**

The Permittee shall, within 10 days of receipt of this pipeline routing permit from the PUC, send a copy of the permit to the office of each regional development commission of a development region, soil and water conservation district, watershed district, watershed management district office, office of the auditor of each county, and clerk of each city and township crossed by the designated route. At least 10 days before commencing construction of the pipeline on a landowner's property, the Permittee shall provide a copy of this pipeline routing permit to the landowner. (Minn. R. 4415.0175, subp. 2).

## **VIII. TERMINATION OF PUC JURISDICTION OVER THE PIPELINE**

Upon determination by the Permittee that it has completed construction of the pipeline and restored the land in accordance with all permit conditions and agreements with landowners, the Permittee shall file with the PUC a written certification that the permitted pipeline construction has been completed in compliance with all permit conditions. The certification shall be considered by the PUC within 60 days of its filing. The PUC shall accept or reject the certification of completion and make a final determination regarding costs or reimbursements due. If the PUC rejects the certification, it shall inform the Permittee in writing of which deficiencies, if corrected, will allow the certification to be accepted. When corrections of the deficiencies are completed, the Permittee shall notify the PUC, and the PUC shall reconsider the certification at its next regularly scheduled meeting, provided the notification is received at least 20 days before the meeting. After acceptance of the certification by the PUC, the PUC's jurisdiction over the Permittee's pipeline routing permit shall be terminated. (Minn. R. 4415.0207).

## **MINNESOTA PUBLIC UTILITIES COMMISSION COMPLAINT REPORT PROCEDURES FOR PIPELINES**

1. Purpose

To establish a uniform and timely method of reporting complaints received by the permittee concerning the permit conditions for right-of-way preparation, construction, cleanup and restoration, and resolution of such complaints.

2. Scope

This reporting plan encompasses complaint report procedures and frequency.

3. Applicability

The procedures shall be used for all complaints received by the permittee.

4. Definitions

Complaint - A statement presented by a person expressing dissatisfaction, resentment, or discontent as a direct result of pipeline right-of-way preparation, construction, cleanup and restoration. Complaints do not include requests, inquiries, questions, or general comments.

Substantial Complaint - Any complaints submitted to the permittee in writing that, if substantiated, could result in permit modification or suspension pursuant to the applicable regulations.

Person - An individual, partnership, joint venture, private or public corporation, association, firm, public service company, cooperative, political subdivision, municipal corporation, government agency, public utility district, or any other entity, public or private, however organized.

5. Responsibilities

Everyone involved with pipeline right-of-way preparation, construction, cleanup and restoration is responsible to ensure expeditious and equitable resolution of all complaints. It is therefore, necessary to establish a uniform method for documenting and handling complaints directed to this project. The following procedures will satisfy this requirement:

- A. The permittee shall document all complaints by maintaining a record of all applicable information concerning the complaint, including the following:
1. Name of the permittee and project.
  2. Name of complainant, address and phone number.
  3. Precise property description or tract number (where applicable).
  4. Nature of complaint.
  5. Response given.
  6. Name of person receiving complaint and date of receipt.
  7. Name of person reporting complaint to the PUC, phone number and e-mail address..
  8. Final disposition and date.

- B. The permittee shall assign an individual to summarize complaints for transmittal to the PUC.

6. Requirements

The permittee shall report all complaints to the PUC according to the following schedule:

Immediate Reports - All substantial complaints shall be reported to the PUC by phone the same day received or on the following working day for complaints received after working hours. Such reports are to be directed to Pipeline Permit Compliance, 651-296-5089 or by e-mail to: [DOCenergypermitcompliance@state.mn.us](mailto:DOCenergypermitcompliance@state.mn.us).

Monthly Reports

By the 15th of each month, a summary of all complaints, including substantial complaints received or resolved during the proceeding month, and a copy of each complaint shall be sent to Pipeline Permit Compliance, Minnesota Department of Commerce, 85 7<sup>th</sup> Place East, Suite 500, St. Paul, MN 55101.

7. Complaints Received by the PUC

Copies of complaints received directly by the PUC from aggrieved persons regarding pipeline right-of-way preparation, construction, cleanup and restoration shall be promptly sent to the permittee.